

Client

Take 1

Take 1 are experts in transcription for the television, film and media industries. At different stages of the production process, clients often need typed transcriptions of dialogue, finished films and programmes. Take 1 provide this and other services and are at the forefront of technology to help drive efficiencies in this industry.

Critical Issue

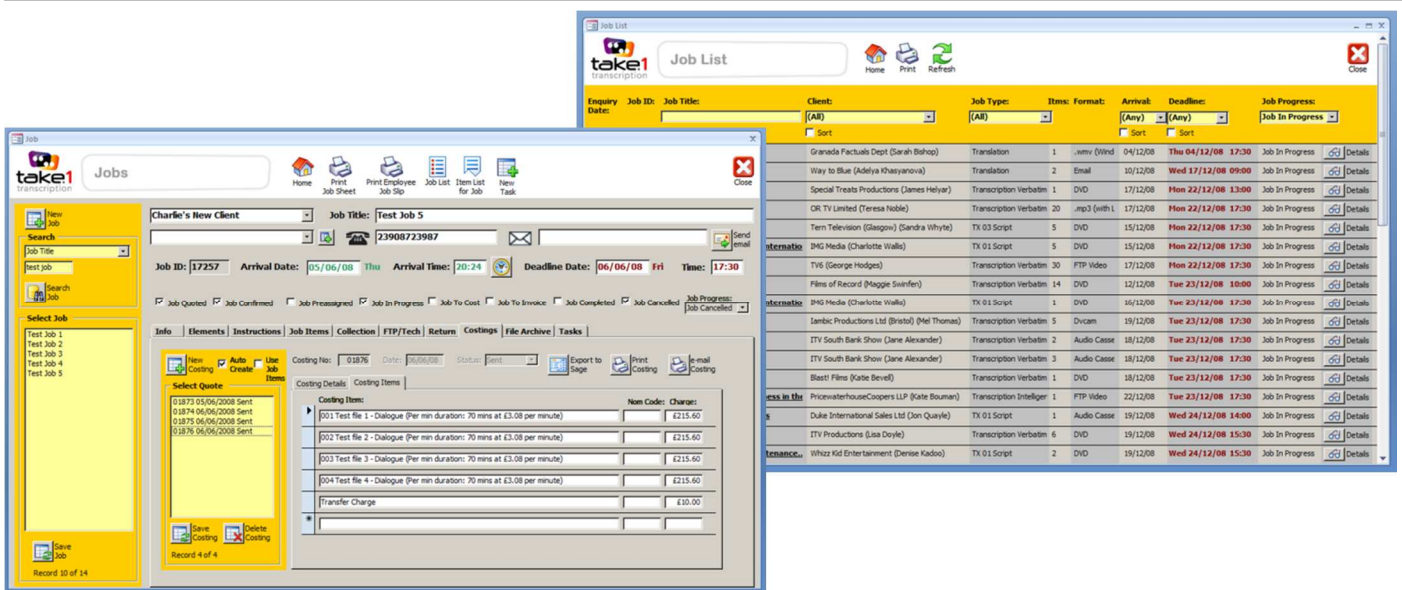
Take 1 had an existing database system that was no longer meeting the needs of the business. Quoting was being carried out largely manually and as the business was growing, this was leading to delays in invoicing and job turnaround. Take 1 were also keen to automate a variety of manual processes involved in the conversion and distribution of video and audio files to typists who normally work from home.

Solution

Intradev worked closely with Take 1 to develop two linked systems focussed on the different requirements of the business. Firstly a business management database was developed that is used to store customer details, job bookings, pricing, invoicing and job assignment. A digital workflow system was also developed to automate the conversion and transfer of digital media files, including automatic notification of job assignment by email and SMS text message.

Results

The database and workflow systems have streamlined many business processes and are helping Take 1 to increase the amount of work carried out by the business without the need to take on extra staff.



The screenshot displays the 'take1 transcription' software interface. The main window shows a 'Job List' with columns for Enquiry Date, Job ID, Job Title, Client, Job Type, Items, Format, Arrival, Deadline, and Job Progress. A 'Costing Details' window is open, showing a table of costing items with columns for Costing No., Description, Non Code, and Charge.

Costing No.	Description	Non Code	Charge
001	Test file 1 - Dialogue (Per min duration: 70 mins at £3.08 per minute)		£215.60
002	Test file 2 - Dialogue (Per min duration: 70 mins at £3.08 per minute)		£215.60
003	Test file 3 - Dialogue (Per min duration: 70 mins at £3.08 per minute)		£215.60
004	Test file 4 - Dialogue (Per min duration: 70 mins at £3.08 per minute)		£215.60
	Transfer Charge		£50.00

“It has been a pleasure to work with the team from Intradev on our various projects. They have shown an outstanding ability to understand our business requirements and have created systems that have improved our efficiency immeasurably. The client costing and invoicing module has saved us an enormous amount of time and the automation around our incoming files means this happens in the background without any involvement from us. We are working with Intradev on automating other areas of the business and are looking forward to the benefits this will bring.”

Julia Bennett, Operations Manager, Take 1 Transcription

Please contact us for a no obligation meeting to discuss how Intradev could develop a Custom Software Solution to meet the needs of your business