

Client **Attric Group Ltd**

Attric Group are suppliers of technical document management services to major industrial clients. The services include consultancy, on-site staff and supply of electronic document management systems. Based in Hull, Attric have clients throughout the world and take responsibility for technical documentation of major plants and industrial projects.

Critical Issue

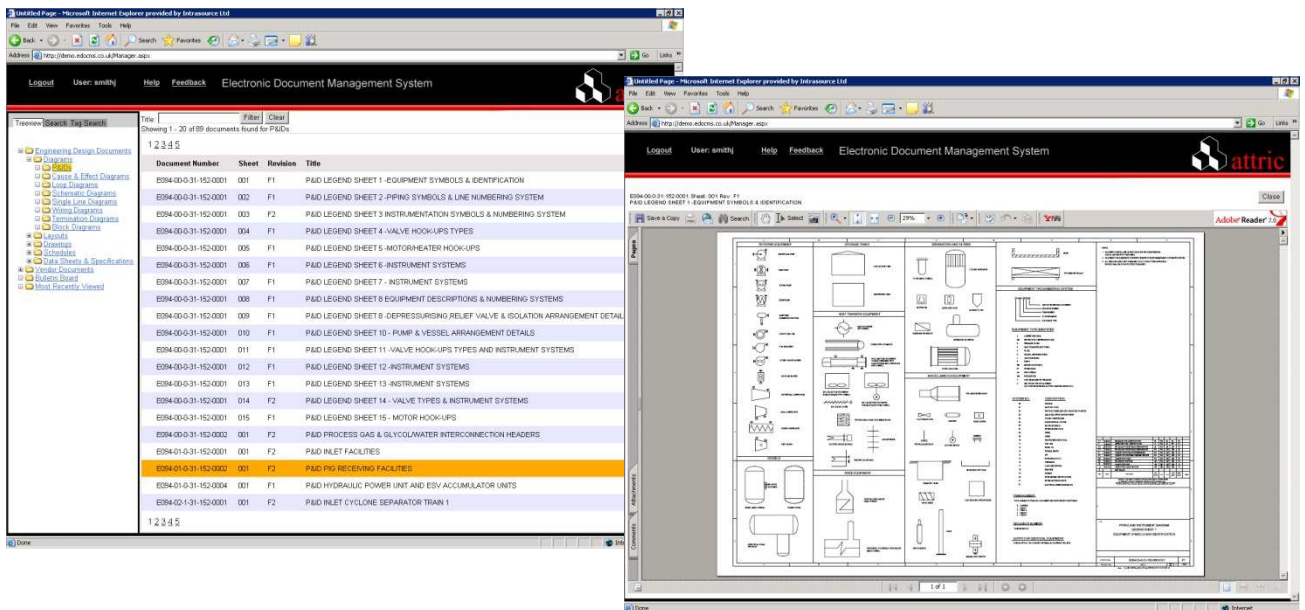
Attric had an in-house developed Electronic Document Management System that used a number of different software components to make up the overall system. Some of these components had become dated and no longer reflected the needs of their clients. Attric contacted Intradev with a view to initially writing a new browser based ‘front-end’ to the system to be used by the client. A second project was then instigated to write a browser based administration application to be used by Attric’s administrators.

Solution

In conjunction with Attric, Intradev designed a new front-end utilising an intuitive, easy to use interface, incorporating straightforward search features and a document tree hierarchy. Document lists can be further filtered and documents viewed using either a new ‘pop-up’ window or within the original window. The solution makes extensive use of ‘AJAX’ technology to improve and speed up the user experience.

Results

Clients of Attric now have a new web front-end available to their document management systems. It is easy to use, up to date and robust and is helping speed up document location and retrieval.



“Intradev helped us with the design of our new web client, making it simpler for users to find their way around the system. I worked closely with their developers during the development and testing phases and was able to easily pass on my thoughts on how the system should function. We met all the deadline requirements for this project and our first client to use the new system has given us very good feedback indeed.”

Andy Long, Operations Manager, Attric Group Ltd

Please contact us for a no obligation meeting to discuss how Intradev could develop a Custom Software Solution to meet the needs of your business

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