

Client

APCS

APCS are one of UK's leading Criminal Record Bureau registered bodies that help businesses process CRB checks. Clients of APCS range from small businesses to borough councils and nationwide recruitment agencies.

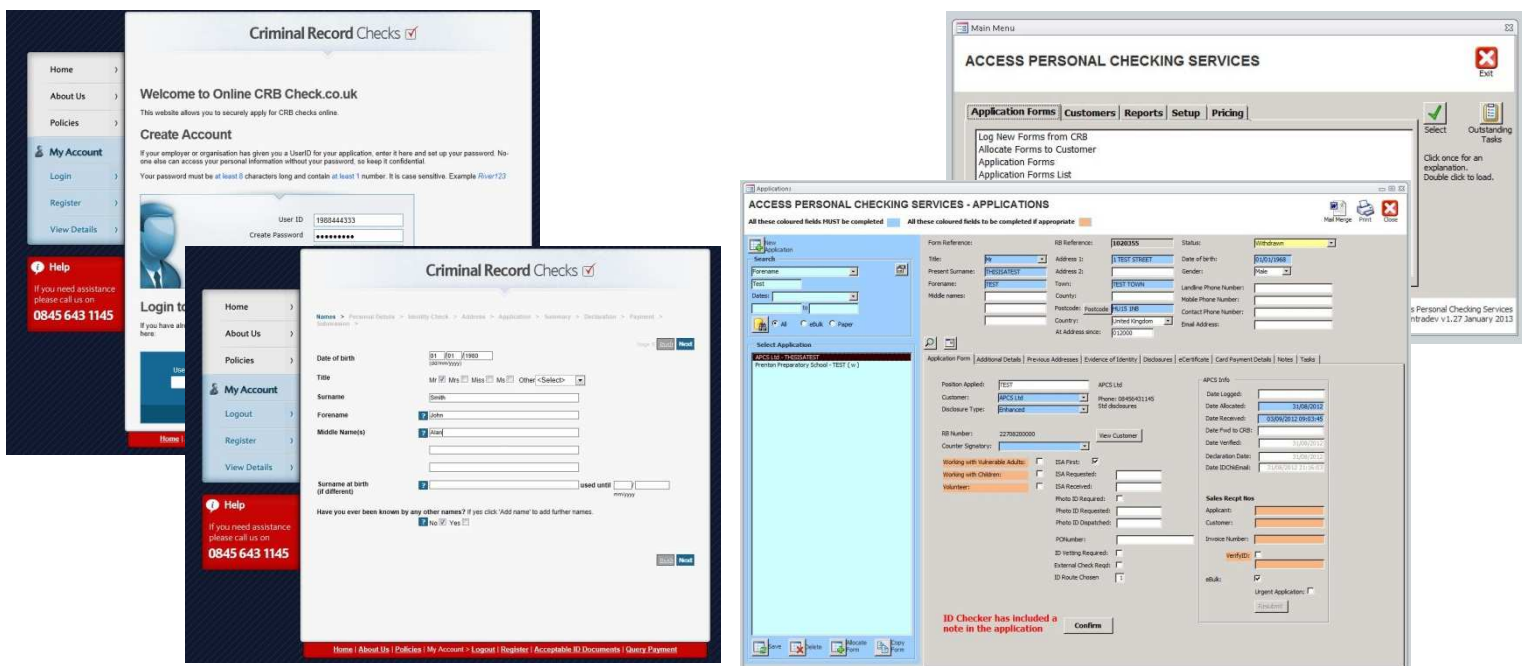
Critical Issue

Intradev had worked with APCS on the development of their internal Workflow Management System which logged all applications made using the traditional paper CRB application forms. In order to streamline their processes the CRB developed an electronic submission system called e-Bulk which allows registered bodies to submit CRB applications and receive responses directly from their computer systems. APCS decided to integrate with the CRB e-Bulk system and to offer their clients the ability to make applications via a dedicated web-site.

Solution

Intradev designed an easy to use web portal to capture applicant details which are validated as they are entered. The details are then automatically transferred to the existing WMS system. A dedicated software application provides the interface between WMS and the CRB e-Bulk service which uses secure XML transfer of the applicant data.

These developments have driven significant efficiency benefits for APCS and their customers. CRB applications are now typically returned within one week, eight days quicker than the paper based process.



"We have been clients of Intradev since 2008 and we have always been delighted with their advice and support. Our online application system which they built, tested and implemented for us, fully integrated with our Workflow Management System, has been a key factor in the huge growth of our business over the last 18 months. I highly recommend their services."

Derek Gardner, Director, APCS

Please contact us for a no obligation meeting to discuss how Intradev could develop a Custom Software Solution to meet the needs of your business