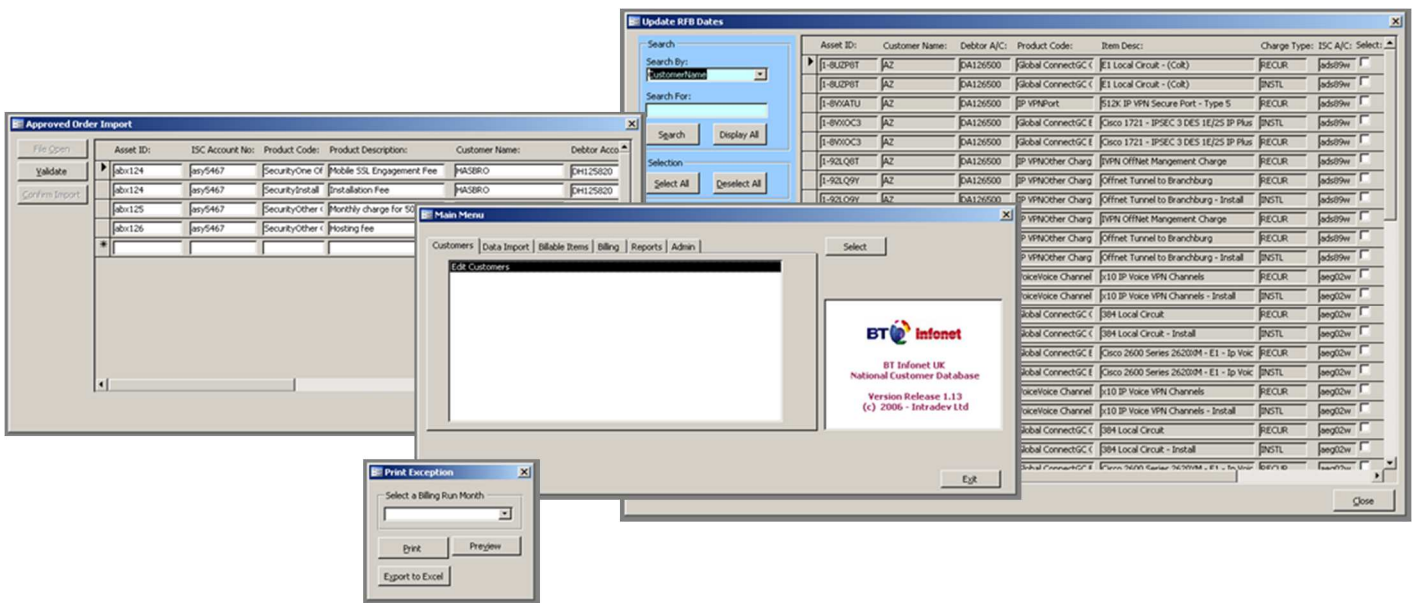


- Client** **BT Infonet**
- BT Infonet are providers of worldwide corporate data networks with many major blue chip clients. Based in London, they work with affiliated companies across the world to deliver their integrated data services.
- Critical Issue** Billing and invoicing are extremely complex due to the constantly changing infrastructure and network solutions and also the need to pass on affiliate charges to the customer. BT Infonet already had an internally developed system in place, however this system was struggling to cope with increased levels of business and did not give sufficient management reporting.
- Solution** Intradev developed a custom application known as NCD, which keeps track of all BT Infonet assets and customers. Invoices are generated from the system during a monthly billing run and data exported to a Sun account system. Data is also imported from another BT Infonet system to enable comparison and profitability reports to be run.
- Results** The NCD system has streamlined the billing process considerably and is allowing existing staff to cope with a higher volume of orders. The management reports have allowed BT Infonet to make savings which have more than paid for the development of the system in the first three months of operation.



“Intradev’s development team worked closely with our finance department during the project, understood our requirements well and ultimately delivered a system that has improved the way we operate. Using the cost comparison and margin reports we have found items which will pay for the NCD on their own. Result.”

Murray Scott, Finance Director, BT Infonet

Please contact us for a no obligation meeting to discuss how Intradev could develop a Custom Software Solution to meet the needs of your business